



Tiina Heino  
Information Specialist  
Medical Campus Library, Terkko Health Hub, Helsinki University Library, Finland

### Professional life

I work as an information specialist. My main tasks are teaching and coordinating & organizing of the teaching of our library. My work also includes reference service, guidance and presenting new library services and new features. Our customers are students, teachers, researchers and postgraduate students at the medical faculty (the subjects: medicine, dentistry, psychology and logopedics). We also serve the Helsinki University Hospital staff: e.g. physicians, nurses and physiotherapists. Our library works very closely with the customers. The communication is so essential in our work. We need to know our customers' working life and processes.

I really enjoy national and international cooperation. I'm working in the organizing team of International Staff Exchange Week at the Helsinki University Library. In the years 2006-2014, I worked with Transfer of Knowledge (continuing education courses for medical librarians in Russia and Baltic countries) and in 2011-2012 with the Namibia project.

I'm especially interested in information literacy, continuing education & professional development for library/information professionals, new technologies, pedagogy, learning, international cooperation and evidence based practice.

From the beginning of 2015, I am the president of Bibliothecarii Medicinae Fenniae (Finnish Association for Medical & Health Librarians and Information Professionals).

I like my job a lot (varying tasks, with people, development and technology, great colleagues). Even if I have been working at the medical library for quite a long time, there has been no chance to get bored. All the time new things happen, and luckily we who work in the medical libraries and information services are in the front line! In 2017, we opened a brand new concept of Terkko Health Hub, a new hub with the medical library, startups and innovation facilitation Think Company in the same premises. A very interesting and unique combination of active actors! In our work, I believe in the 9 C's: Curiosity, Courage, Cooperation, Communication, Competence, Customers, Coaching, Challenges and Continuing education.

### Education

My background is in natural sciences. I have MSc in Mathematics at the University of Helsinki. My minors are in Physics, Chemistry, Geology and Computer Science. I have the Information Specialist –vocational degree in the University of Technology Dipoli Continuing Education Center).

Aims for EAHIL?

My first EAHIL was in Utrecht 1998. I was very new in the field, just one year's experience in the medical library! I hardly knew anyone, but it was really awesome how easy it was to learn to know people, especially in the CE courses and social events. I really loved the open and friendly atmosphere in the conference! In EAHIL2008 in Helsinki, I was the coordinator of the organizing group for Continuing Education courses. To be part of the organizing team was such a great experience! In 2015, I was elected as an EAHIL Council member, and in 2018, I was elected as an EAHIL Executive Board member. My responsibilities in the Board started with sponsor affairs and during the last 2 years, I have acted as a vice president and assistant systems administrator. I am applying for my second term.

I believe in networking and cooperation – and sharing. I think they are more than crucial and they make things develop and happen.

EAHIL network has a great power. There are so many professionals having the knowledge and a will to share. To see outside of the box, openings to new things, that's what is also very important in the current information world and scientific community. Keeping eyes open for opportunities where there are new roles and cooperation possibilities for us to take. We can strengthen our professional skills and identity also in webinars, mentoring and other ways of sharing. I think EAHIL network has a lot to share with sister organizations in the world, too.